

How to Order StemTech Products

This is a guide how to order StemTech products over the internet. If you follow these directions then you should have no problem with your order. I have found that StemTech provide very good customer support, so you should be able to solve almost all questions immediately, or within a day.

This guide is broken down into several sections, so please take the time to read it in-depth.

1. Go to the website and choose your country

Make sure it is the country that you are residing in to take the order. If you plan to receive StemTech product overseas then you will need to choose the relevant country. Some countries are not allowing StemTech products in just yet, and other countries are on the waiting list and will be opened in the coming years.

→ <http://surefireweb.stemtechbiz.com/>

Select your country from the list provided ...



2. Your country's signup screen will appear

In this example I've chosen Australia, so if you click on the link you will arrive at the following screen.

It's well worth taking the effort to look around the site as there's a ton of information about StemTech, the products, the company and other related things.

The screenshot shows the StemTech website interface. At the top left is the StemTech logo with the tagline "The Stem Cell Nutrition Company". To the right is a "Back Office Login" link. Below the logo is a navigation menu with links for Home, Company, Products, Opportunity, News & Events, Shop Retail, and Sign Up Now. The main content area features a large purple banner with the text "the GREATEST HEALTH ADVANCEMENT in STEMTECH'S HISTORY". On the right side of the banner is a bottle of StemEnhance SE² product. Below the banner is a profile for Bradley Smith, a Stemtech Independent Distributor, with contact information: ID#: 5985816, Tel: 0411255161, Email Bradley, and a link to Read my Story. Below the profile are four smaller promotional banners: "TAKE the TOUR" with a camera lens, "derma stem" with a woman's face, "CHAMPIONS CRUISE" with a boat, and "DIRECT from the CEO" with a man's face.

3. Ordering Options

There are a number of ways to order the product, let me explain the benefits of each one.

If you are simply checking out the product to see if it will help you, based on stories you've heard or if you've been doing some of your own research, then you may want to choose the **Shop Retail** option.

This enables you to do a one off order, or a monthly "autoship" order.

[Shop Retail](#)

[Sign Up Now](#)

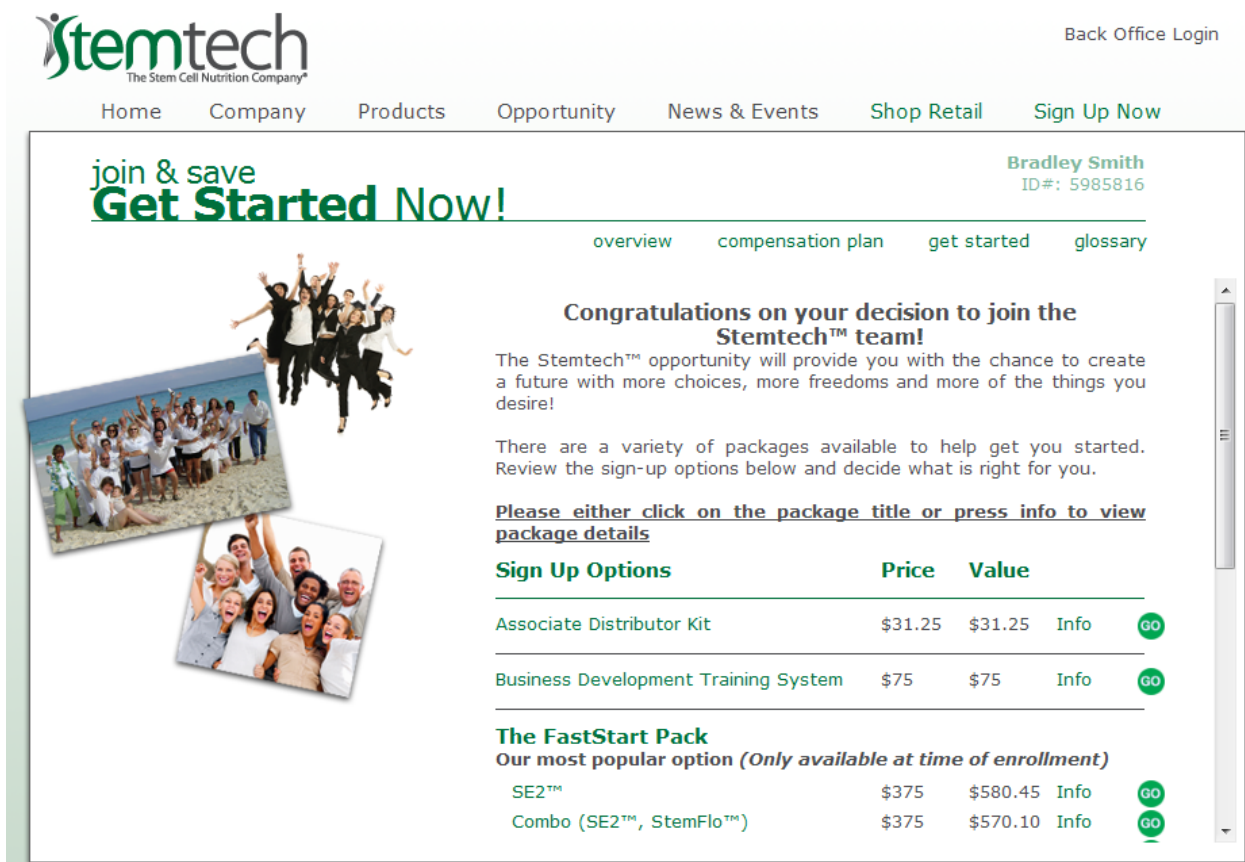
The second option is to take advantage of different signup options using the **Sign Up Now** link along the top right.

Note that no prices are being kept on this document (other than the screen shots provided), as StemTech may change pricing without notice.

A direct link to the Signup Options (in the Australian example I'm using) is:

<http://surefireweb.stemtechbiz.com.au/SignupOptions.aspx>

You will be presented with the following page:



Stemtech
The Stem Cell Nutrition Company®

Back Office Login

Home Company Products Opportunity News & Events Shop Retail **Sign Up Now**

join & save
Get Started Now!

Bradley Smith
ID#: 5985816

overview compensation plan get started glossary

Congratulations on your decision to join the Stemtech™ team!

The Stemtech™ opportunity will provide you with the chance to create a future with more choices, more freedoms and more of the things you desire!

There are a variety of packages available to help get you started. Review the sign-up options below and decide what is right for you.

Please either click on the package title or press info to view package details

Sign Up Options	Price	Value		
Associate Distributor Kit	\$31.25	\$31.25	Info	GO
Business Development Training System	\$75	\$75	Info	GO
The FastStart Pack Our most popular option <i>(Only available at time of enrollment)</i>				
SE2™	\$375	\$580.45	Info	GO
Combo (SE2™, StemFlo™)	\$375	\$570.10	Info	GO

4. Signup Options

As there are a number of options you can take up at the time of enrolment, this section will help you choose the option that is best for you.

4.1 Distributor Kits – no need to take the StemTech product

USE THESE FIRST TWO OPTIONS IF YOU DO NOT INTEND TO TAKE THE PRODUCT PERSONALLY

i) Associates Distributor Kit

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- Receive a Distributor Kit – Discover booklet, brochures (SE2, StemFlo and Compensation Plan), Stemtech™ Biz DVD and tools required for business
- May become qualified to earn all bonuses, commissions and overrides
- Opportunity to advance to top position in Compensation Plan
- Distributor Business Suite and sales aids are purchased separately

ii) Business Development Training System

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- Receive a Distributor Kit – Discover booklet, brochures and Stemtech™ Biz DVD
- Preassembled Training Flipchart
- Success Guide Booklet
- The very stylish Stemtech carry bag to help you keep all of your business in one convenient place
- 24 SE2 Brochures (7 SE2, 7 StemFlo, 7 Compensation Plan + 3 from Distributor Kit)
- May become qualified to earn all bonuses, commissions and overrides
- Opportunity to advance to top position in Compensation Plan
- Purchase Product, Distributor Business Suite and sales aids separately

4.2 Fast Start Pack Options – only available at the time of enrolment

There are four options presently, but since StemTech have the right to change things without notice then there could be more (or fewer) options as time goes on.

USE THE FOLLOWING OPTIONS IF YOU WANT TO :

- ✓ TAKE THE STEMTECH PRODUCTS
- ✓ GAIN ACCESS TO PRODUCT DISCOUNTS AND WHOLESALE PRICING
- ✓ PROMOTE THE PRODUCTS FOR COMMISSION OR REWARD

i) SE2

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- 6 bottles of SE2™
- Associate Distributor Kit (*see above*)
- Business Development Training System (*see above*)
- Distributor Business Suite
 - Personalized Website
 - Retail Shopping Cart
 - Back Office Tracking/Mgt Tools/Reports
 - \$12.50/month hosting Fee [waived if you are on Autoship]
- Point Value (PV) – 250 – advances you to Supervisor title
- Bonus Value (BV) – 90

ii) Combo SE2 + StemFlo

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- 3 bottles of SE2™
- 3 bottles of StemFlo™
- Associate Distributor Kit (*see above*)
- Business Development Training System (*see above*)
- Distributor Business Suite
 - Personalized Website
 - Retail Shopping Cart
 - Back Office Tracking/Mgt Tools/Reports
 - \$12.50/month hosting Fee [waived if you are on Autoship]

- Point Value (PV) – 250 – advances you to **Supervisor** title
- Bonus Value (BV) – 90

iii) DermaStem option

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- 3 bottles of DermaStem
- Associate Distributor Kit (*see above*)
- Business Development Training System (*see above*)
- Distributor Business Suite
 - Personalized Website
 - Retail Shopping Cart
 - Back Office Tracking/Mgt Tools/Reports
 - \$12.50/month hosting Fee [waived if you are on Autoship]
- Point Value (PV) – 250 – advances you to **Supervisor** title
- Bonus Value (BV) – 80

iv) Multi (SE2™, StemFlo™ & DermaStem™)

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- 1 bottles of DermaStem™
- 2 bottles of SE2™
- 1 bottles of StemFlo™
- Associate Distributor Kit (*see above*)
- Business Development Training System (*see above*)
- Distributor Business Suite
 - Personalized Website
 - Retail Shopping Cart
 - Back Office Tracking/Mgt Tools/Reports
 - \$12.50/month hosting Fee [waived if you are on Autoship]
- Point Value (PV) – 250 – advances you to **Supervisor** title
- Bonus Value (BV) – 80

4.3 Director Leadership Pack

THIS OPTION IS ONLY AVAILABLE AT ENROLMENT

i) SE2

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- 81 bottles of SE2™
- Associate Distributor Kit (*see above*)
- Business Development Training System (*see above*)
- 80 Brochures (*total from all included kits*)
- Distributor Business Suite
 - Personalized Website
 - Retail Shopping Cart
 - Back Office Tracking/Mgt Tools/Reports
 - \$12.50/month hosting Fee [waived if you are on Autoship]
- Point Value (PV) – 5000 – advances you to **Director** title
- Bonus Value (BV) – 2200

PLUS, StemTech give you a 20% rebate (based on the product's BV) on your order which will be paid in the next round of commissions.

ii) Combo (SE2™, StemFlo™)

- Registration as distributor with Stemtech™ Australia, Ltd.
 - Purchase product at distributor prices
- A mix of SE2™ and StemFlo™ as you wish - totaling 81 bottles
- Associate Distributor Kit (*see above*)
- Business Development Training System (*see above*)
- 80 Brochures (*total from all included kits*)
- Distributor Business Suite
 - Personalized Website
 - Retail Shopping Cart
 - Back Office Tracking/Mgt Tools/Reports
 - \$12.50/month hosting Fee [waived if you are on Autoship]
- Point Value (PV) – 5000 – advances you to **Director** title
- Bonus Value (BV) – 2250

PLUS, StemTech give you a 20% rebate (based on the product's BV) on your order which will be paid in the next round of commissions.

To see all the current pricing and benefits in Australia, please visit

→ <http://surefireweb.stemtechbiz.com.au/SignupOptions.aspx>

5. The Ordering Process

Once you've decided the option that you wish to take, the next step is to process your order and create an account. Firstly, use the button from the website (like the one below) to start the process.

Sign up Now

5.1 Distributor Enrolment

The following screen appears once you've made your selection.

Stemtech
The Stem Cell Nutrition Company*

Back Office Login

Home Company Products Opportunity News & Events Shop Retail Sign Up Now

Bradley Smith
ID#: 5985816

Distributor Enrollment

are made by Stemtech Distributors who participate in the scheme as Independent Distributors. The only financial obligation of the Distributor during the period of twelve (12) months from the commencement date of the Agreement (as defined below) is to purchase a Distributor Kit. The Distributor has no further annual financial obligation and in particular has a free choice whether or not to purchase any Products.

I/we hereby apply to become a Stemtech Distributor ("Distributor"). I/we confirm that the information given above is correct and

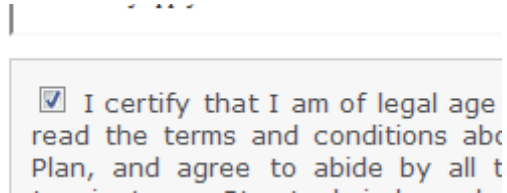
I certify that I am of legal age (the age of majority) for the state/province in which I reside. I have carefully read the terms and conditions above, the Stemtech Policies and Procedures, and the Stemtech Compensation Plan, and agree to abide by all terms set forth in these documents. I understand that I have the right to terminate my Stemtech independent business at any time, with or without reason, by sending written notice to the Company at the above address.

Please note that Stemtech use an overseas portal to process orders, your credit card provider may consider this an overseas transaction. Stemtech takes no responsibility for any bank fees that your credit card provider charges for this transaction as the orders are charged in Australian Dollars and settled in Australian Dollars through an Australian bank account.

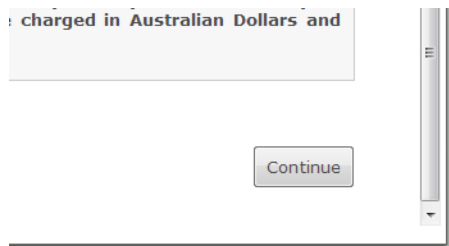
Continue

Before you can continue, StemTech ask you to read the terms and conditions. Once done, TICK the box to certify that you are of legal age, and then hit the CONTINUE button at the bottom of the screen.

Remember to click the TICK box, like the picture below.



For some screens the CONTINUE button doesn't appear until you use the scroll bar function on the right of the screen.



5.2 Shipping and Contact Details

Fill in the information requested on the screen, which should look like the picture below.

If you want to set this up to be used as a business, then you have options to include that sort of information as well. Fill this in to begin with, and then start scrolling down the screen for more information that is required to set up your account.

The screenshot shows the StemTech website interface. At the top left is the StemTech logo with the tagline 'The Stem Cell Nutrition Company'. To the right is a 'Back Office Login' link. Below the logo is a navigation menu with links for Home, Company, Products, Opportunity, News & Events, Shop Retail, and Sign Up Now. The main content area is titled 'Distributor Enrollment' and shows the user's name 'Bradley Smith' and ID number '5985816'. The form is divided into two sections: 'Personal Information' and 'Basic Information'. The 'Personal Information' section asks the user to enter their information and lists required fields. The 'Basic Information' section asks for basic information and includes input fields for First Name, Last Name, Company Name, Co-Applicant Name, Mother's Maiden Name, Company Registration Number, and Language Preference. A note states 'Please do not enter dashes or special characters'.

Please scroll down to enter your physical address details that will be used for shipping.

* Address: This will be used as your Shipping Address.

* City:

* State/Territory:

* Postal Code:

* Country:

Enroller Information: Bradley Smith from Toowong, QLD (ID# 5985816)
Sponsor Information: Bradley Smith from Toowong, QLD (ID# 5985816)

Contact information is essential, so please ensure that you enter all the details into the boxes provided. If you ever need to be in contact with StemTech directly then they will be asking for this sort of information.

Contact Information

Please provide your contact information below.

Email:	<input type="text"/>	<i>Highly Recommended</i>
Confirm Email:	<input type="text"/>	
* Daytime Phone:	<input type="text"/>	
Evening Phone:	<input type="text"/>	
Mobile Phone:	<input type="text"/>	
Fax Number:	<input type="text"/>	

Further down the screen you will be asked to create a unique login name. This will be used to create your personalized website address, so make sure it's not offensive 😊

Login Information for Stemtech's Distributor Web Site

Please choose a unique username. This will provide you with a Stemtech website which will allow you to enrol new independent associates into your Stemtech group (ex. <http://john.StemtechBiz.com.au/>).

* Username:	<input type="text"/>	<i>(2+ characters)</i>
* Password:	<input type="text"/>	<i>(4+ characters, no spaces)</i>
* Re-enter your password:	<input type="text"/>	

As a distributor there is an annual fee which maintains your website, online ordering, etc. You have the option to make this automatic through your credit card or to make a manual payment later on.

Annual Renewal Fee Settings

The annual renewal fee for your distributorship is AU \$31.25.

- Yes, please renew my distributorship automatically.
- No, please do not renew my distributorship. I will do this on my own. I understand that any interruption to my distributorship may result in a loss of commissions.

As a distributor you will earn commissions directly to your bank account for all sales that you make. Payments are generally made once a month (around the middle of the month), and can be viewed from inside your back office.

Commission Payment Settings

Please enter your Bank information so that where we may deposit any earnings generated when commissions are run. You have the option to earn commissions and be paid out on both a weekly and monthly basis.

Direct Deposit *Recommended*

* Bank Country:

* Name on Deposit Bank Account:

* Bank Account Type:


* BSB Number: Your BSB number must be DIGITS ONLY.

* Bank Account Number: Your Account Number must have DIGITS ONLY.

NOTE: There will be a \$2.00 charge made by Stemtech for each deposit that is made to your account. Your bank may elect to add further charges to this amount if they have a charging policy for receiving funds.

5.3 Confirmation of Enrolment

Some options are only available at the time of enrolment, this is the place to do that.


Back Office Login

Home
Company
Products
Opportunity
News & Events
Shop Retail
Sign Up Now

Distributor Enrollment

Bradley Smith
ID#: 5985816

Enroller: Bradley Smith from Toowong, QLD (ID# 5985816)
Sponsor: Bradley Smith from Toowong, QLD (ID# 5985816)

Confirm Your enrolment Pack

Please select your enrolment package.

- Wholesale Associate Distributor Kit - **AU \$31.25**
- Business Development System - **AU \$75.00**
- FastStart Pack (SE2 Only) - **AU \$375.00 ***
- FastStart ComboPack (SE2 and StemFlo) - **AU \$375.00 ***
- DermaStem FastStart (DermaStem Only) **NEW!** - **AU \$299.00 ***
- FastStart MultiPack (DermaStem, SE2 and StemFlo) **NEW!** - **AU \$299.00 ***

* **Includes Distributor Business Suite:** Personalised stemtechbiz website, retail shopping cart, Back Office business management tools and reports

Click "Continue" below to proceed.

5.4 One Time Order

Before your order is completed, you have the chance to do a single one time order of any additional items from StemTech. If you click NO then the product description box disappears; if you click YES then simply scroll through the list and select the items you would like to purchase.

Not all items are available at the time of your initial selection, so you may want to take advantage of this now if you are chasing DermaStem, ST-5, or simply want to try other products that aren't available in your Distributorship pack.

Stemtech
The Stem Cell Nutrition Company®

Back Office Login

Home Company Products Opportunity News & Events Shop Retail Sign Up Now

Bradley Smith
ID#: 5985816

Distributor Enrollment

Enroller: Bradley Smith from Toowong, QLD (ID# 5985816)
Sponsor: Bradley Smith from Toowong, QLD (ID# 5985816)

Choose Your Order Details

Before you choose your AutoShip option, would you like a one-time order of any additional items at wholesale price today? (This is not an "AutoShip" order.)

Yes
 No

Product

ITEM CODE	DESCRIPTION	YOUR PRICE	QUANTITY
1700NZ	StemFlo Case (6) (NZ/AU)	\$273.00/ea.	<input type="text"/>
1701NZ	StemFlo Single (NZ/AU)	\$48.50/ea.	<input type="text"/>
1002NZ	SE2 Single (NZ/AU)	\$51.95/ea.	<input type="text"/>
10026NZ	SE2 Case (6) NZ/AU	\$287.70/ea.	<input type="text"/>

Once done, scroll to the bottom of the page and click on the CONTINUE button.

5.5 Shipping Method

There is only one shipping method within Australia, so that is presented to you below. Hit the continue button to accept the \$10 fee. There are no other options available.

Distributor Enrollment

Bradley Smith
ID#: 5985816

Enroller: Bradley Smith from Toowong, QLD (ID# 5985816)
Sponsor: Bradley Smith from Toowong, QLD (ID# 5985816)

Your Shipping Method

Shipping method refers to the time it takes for your order to arrive after it has shipped - it does not include the time it takes us to process your order and have it prepared for delivery.

AU Standard Shipping (\$10.00)

- Your order will be delivered up to 10 working days after it ships.

Click "Continue" below to proceed.

Continue

[Go Back](#)

5.6 Autoship Options

If you elect not to Autoship then you may be ineligible for discounts. By choosing Autoship then you can elect to start that this month or the following month.

Enroller: Bradley Smith from Toowong, QLD (ID# 5985816)
Sponsor: Bradley Smith from Toowong, QLD (ID# 5985816)

Choose Your AutoShip Details

STEP 1:

Would you like to create a recurring order to be sent to you on a monthly basis?

YES, please sign me up for Stemtech's **discount** monthly AutoShip program. I understand that each month, Stemtech will automatically send the products I am about to select and I authorise Stemtech to charge my credit card, for each monthly order. I understand that I may cancel my AutoShip order at any time.

No, Thank you!

Note: Without AutoShip you will not be eligible for certain commissions and you may incur a monthly service fee for your Distributor Business Suite if applicable.

If you choose the Autoship option then you can set up to defer the arrival of the next shipment to a later date. You also have the option to choose exactly how much product you would like to receive, and the type of product.

For instance, you may want to order 2 bottles of SE2 and 2 bottles of StemFlo and 1 bottle of DermaStem this month, but next month you may want to reduce that to just a single bottle of both.

STEP 2:

When would you like your AutoShip to Start?

- Start this month (January-26-2012)
- Start next month (February-26-2012)

AutoShip

ITEM CODE	DESCRIPTION	YOUR PRICE	QUANTITY
1701aNZ	StemFlo Single AutoShipment (NZ/AU)	\$45.50/ea.	<input type="text" value="2"/>
1002aNZ	SE2 AutoShip (NZ/AU)	\$47.95/ea.	<input type="text" value="2"/>
1601aNZ	DermaStem AutoShip (NZ/AU)	\$90.00/ea.	<input type="text" value="1"/>
5 item(s) in your cart		Subtotal: \$276.90	

shipping and handling will be added to the price of the package

Once you start receiving your products you can defer the next Autoship arrival for up to three months simply by selecting this option in the back office later on. That way you won't feel "flooded" with too much product on your hands, and can control exactly how much you need.

Note that there is a limit of just SIX PRODUCTS that can be added to your cart during this process. To order more, you may wish to consider buying that later on, or taking up a higher Distributor Leadership option.


Once you've finished, click on the CONTINUE button at the bottom right hand corner of the screen.

5.7 Review and Payment Details

The final screen is broken into two sections. The first part gives you all the information that you have already entered, which is hopefully correct 😊 Some of the information can be corrected later on once your account has been created – just make sure you select the correct Distributor pack and the rest should be fine.

Scrolling down the screen you are presented with credit card information, which is required to process your order.

Credit Card Information



* Name on Card:

* Card number: (Visa/MasterCard Credit and Debit cards accepted)

* Expiration date: -- / ----

* CVV:

Billing Information

If billing address is same as your shipping address, check the box. Otherwise enter your **billing address** below.

* Address:

* City:

* State: --- Select ---

* Postal Code:

* Country: Australia

5.8 Submit your order

Once you're satisfied that all the information is correct, simply hit the SUBMIT APPLICATION button in the bottom right of the screen, and it will be processed by StemTech.

Following this, you should see a "Payment Received" screen with confirmation details of your order.

Click "Submit Application" below to complete your application and pay for your order.

[Go Back](#)

Your order will usually take around 5 to 7 days. As there is no base yet in Australia, all orders have to come from New Zealand. So unless there is a major earthquake, airline strike or other disaster then shipping is fairly consistent and products are quite timely.

While waiting for your order to arrive, it's time to check out your back office by logging into the StemTech website. You would have seen the link to that in the upper right hand corner of the screen by now; once your order has been processed your account is automatically created and you should be able to get in to the back office on the same day.

Questions or Concerns?

If you have any further questions about ordering StemTech products, then please contact me via my website: www.stemcellenhancer.me/contact

I usually respond within 24 hours, and am more than happy to help get you back on your feet. If you would like me to call you, then please leave me your phone number. I can call internationally if required, so please leave me your country that you are calling from as well as the best time to call.

To your very good health !

Bradley Smith

Independent StemTech Distributor

DISCLAIMER: Please note that the information contained in this document is subject to change.

For example pricing and shipping details may change, Distributorship packs may change, and some elements of packs may change. StemTech reserve the right to make changes and may do so without notice.

For the most up to date information about StemTech products, visit:

<http://surefireweb.stemtechbiz.com/>